



Nationwide[®]
is on your side

How to access your account



Congratulations! You're all signed up. Now what?

Use this step-by-step guide to set up online access to your new retirement plan account at nationwide.com/myretirement.

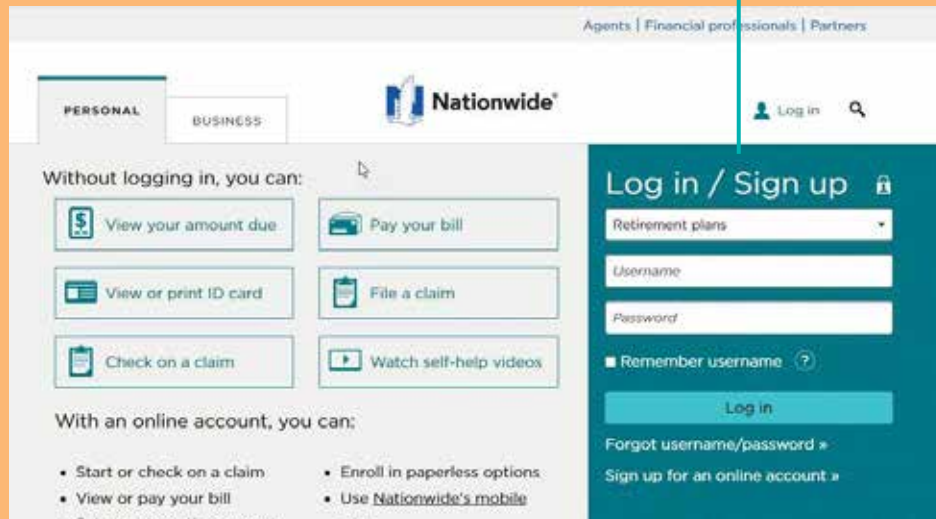
Through this online access to your account, you can review your investment selections, manage your allocations and get important news about your plan.

Let's set up your account!



STEPS:

- 1 Go to nationwide.com/myretirement and select **Log in** at the top right.
- 2 Under the login boxes, select **Retirement Plans**, then **Sign up for online access**.



On the SIGN UP FOR ONLINE ACCESS screen, select the type of account: Personal/Individual insurance and financial products. Click **Continue**.

- 3 **Verify your information.**

A screenshot of the 'Sign up for online access' screen on the Nationwide website. The page has a white background with a blue header containing the Nationwide logo and a 'Contact Us' button. The main heading is 'Sign up for online access'. Below this, there is a 'Find account' section with a progress bar. The primary instruction is 'Please select the type of account you have with Nationwide.' followed by a note: 'Nationwide provides different account types depending on your specific needs. In order to retrieve your account, we need different information for each account type. This is part of our effort to protect your privacy and security.' The question 'Which type of account do you have?' is followed by three radio button options: 'Personal/Individual insurance and financial products' (which is selected), 'Commercial/Business', and 'Trust/Estate/Corp. Asset'. A link 'Need help choosing?' is provided below the options. At the bottom of the form, there are 'Cancel' and 'Continue' buttons.

- 4 **Click Continue.**

STEPS:

Enter your first name, last name and ZIP code.

5

A screenshot of the Nationwide website's "Sign up for online access" page. The page features the Nationwide logo in the top left and a "Contact Us" button in the top right. Below the header is a search bar labeled "Find account". The main content area is titled "Enter your personal information" and includes a sub-header "Your information". There are three input fields: "First name", "Last name", and "ZIP code". Below the "ZIP code" field is a small note: "Enter your basic identity or address on following documents." At the bottom of the form are three buttons: "Cancel", "Back", and "Find account". A teal line connects the number "5" to the "Find account" button.

6

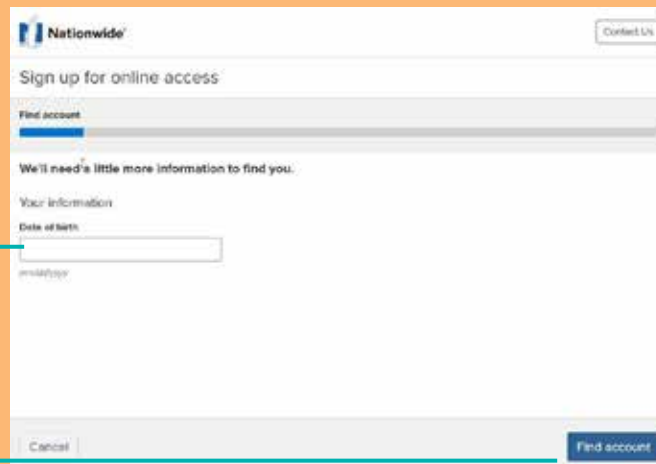
Click Find account.

Sign up for online access

You may receive additional questions designed to protect the security of your online account. These questions will be unique to you and are in no way tied to the retirement plan directly. You may be asked to enter your date of birth, email address, phone number or your account, policy, contract or Social Security number. Enter your answer, then click **Continue**.

STEPS:

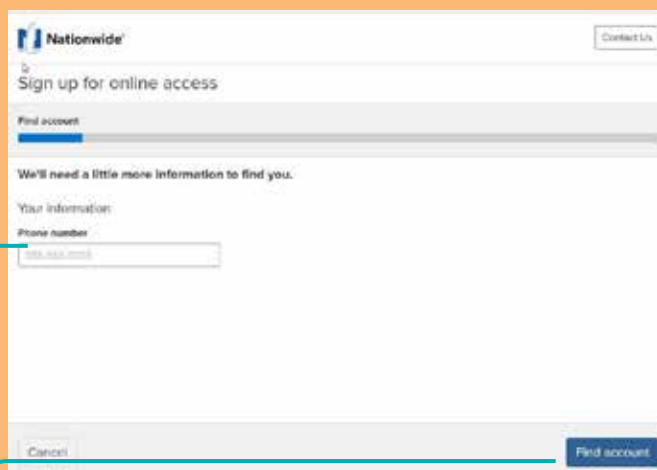
7 Enter your date of birth.



The screenshot shows the Nationwide website interface for signing up for online access. At the top, there is a 'Contact Us' button. Below the header, the text 'Sign up for online access' is displayed. A progress bar labeled 'Find account' is shown, with the first segment highlighted in blue. The main content area contains the text 'We'll need a little more information to find you.' followed by 'Your information:'. Underneath, the 'Date of birth' field is highlighted with a red box, and a text input field is visible below it. At the bottom of the form, there are 'Cancel' and 'Find account' buttons.

8 Click Find account.

7 Enter your phone number.



The screenshot shows the same Nationwide website interface as the previous step. The progress bar is still at the 'Find account' stage. The text 'We'll need a little more information to find you.' is followed by 'Your information:'. The 'Phone number' field is highlighted with a red box, and a text input field is visible below it. At the bottom of the form, there are 'Cancel' and 'Find account' buttons.

8 Click Find account.

7 Enter your email address.

Nationwide Contact Us

Sign up for online access

Find account

We'll need a little more information to find you.

Your information

Email address

Cancel Find account

8 Click Find account.

7 Enter your Account/Policy/Contract/
Social Security number.

Nationwide Contact Us

Sign up for online access

Find account

We'll need a little more information to find you.

Your information

Account/Policy/Contract/Social Security number

(Note: Sometimes your claim number may be required for accounts.)

Cancel Start over Find account

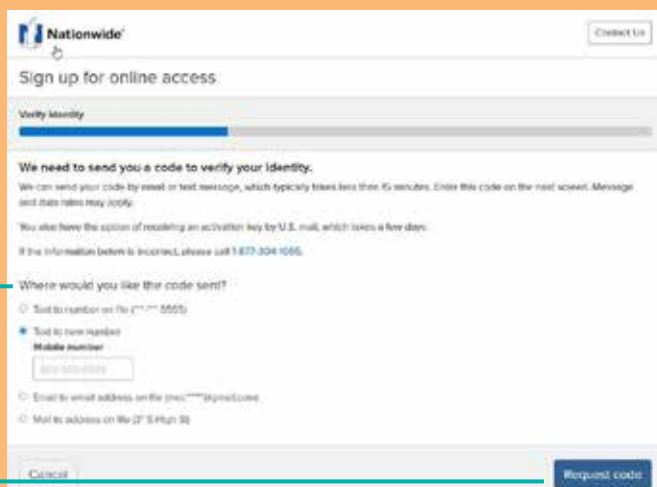
8 Click Find account.

Verify your identity

Next, we need to verify your identity. Please complete the verification process.

STEPS:

9 Select where you would like the code to be sent.



The screenshot shows a web form titled "Verify Identity" from Nationwide. The form is part of a "Sign up for online access" process. It includes a progress bar at the top, a "Contact Us" button, and a "Cancel" button at the bottom. The main content area contains the following text:

We need to send you a code to verify your identity.
We can send your code by email or text message, which typically takes less than 15 minutes. Enter this code on the next screen. Message and data rates may apply.
You also have the option of receiving an activation key by U.S. mail, which takes a few days.
If the information below is incorrect, please call 1.877.824.1066.

Where would you like the code sent?

- Sent to number on file (771) 5555
- Sent to new number
Mobile number
- Email to email address on file (joe.smith@nations.com)
- Mail to address on file (123 Main St)

At the bottom of the form, there is a "Cancel" button on the left and a "Request code" button on the right.

10 Click Request code.

Create a username and password

The next screen allows you to create your username and password. Once you've created your username, confirmed your password and acknowledged the user agreement, click Submit to view your account.

STEPS:

11 Enter your username and password.

Nationwide [Contact Us](#)

Sign up for online access

Create login

Create username and password

Username

To make your username easy to remember, use your email address.

Password

Confirm password

Mobile number (optional)

This mobile phone number will be used to text you if security issues arise. We need to confirm your identity when you're logging in to your account. Message and data rates may apply.

Email address

Create six-digit account PIN (optional)

Account PIN is an optional security measure used to verify sensitive information on Amazon Alexa. Not applicable to the Amazon and Amazon Prime.

Electronic Services & Document Delivery Agreement [View full agreement](#)

All Nationwide Mutual Insurance Company, its subsidiaries and affiliates, including, without limitation, Allied Group, Inc. and Henneysville Group, Inc. collectively, "Nationwide," "we" or "us", we give you the ability to transact business with us electronically. This includes, but is not limited to, transacting business online at www.Nationwide.com, on the Web sites of our affiliates, and through our mobile applications (collectively "Nationwide Websites") or "Site". Your use of Nationwide Websites is governed by this Agreement, the [Nationwide.com Terms and Conditions](#), and any other terms and conditions referenced on the applicable website or mobile application (incorporated herein by reference). This Electronic Services and Document Delivery Agreement (the "Agreement") is a legally binding agreement between you and Nationwide. You may print or electronically save a copy of this Agreement to retain for your records. If you wish to transact business with Nationwide electronically, please carefully review and consent to the terms listed below.

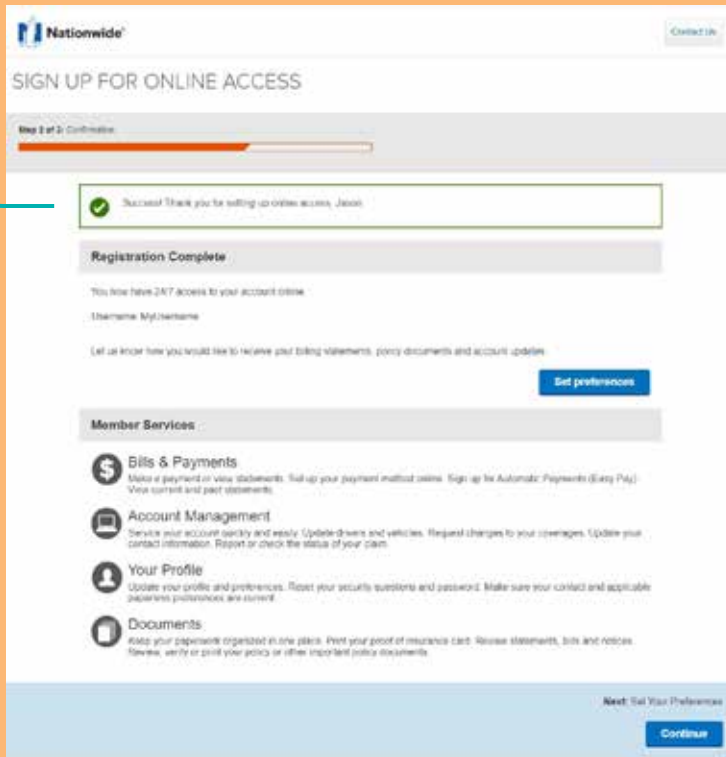
Nationwide.com, nationwide.com

By checking this box, I confirm that I have read and accept the terms and conditions in the Electronic Services and Document Delivery Agreement.

12 Click Submit.

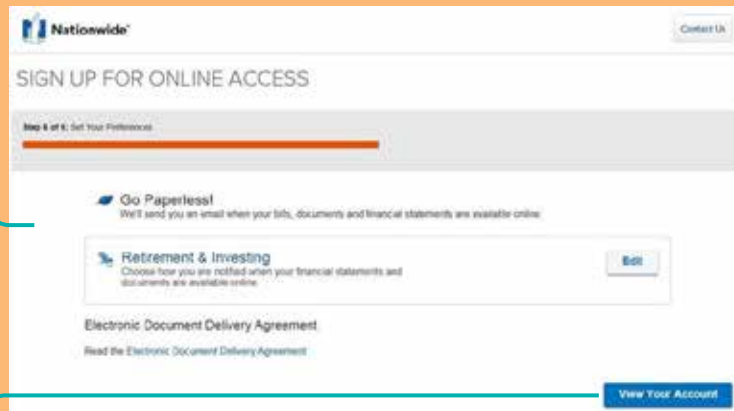
STEPS:

13 Success page.



STEPS:

14 Set your preferences and select View your account.



The screenshot shows the Nationwide website's 'SIGN UP FOR ONLINE ACCESS' page. At the top left is the Nationwide logo, and at the top right is a 'Contact Us' link. Below the header, the page title is 'SIGN UP FOR ONLINE ACCESS'. A progress bar indicates 'Step 4 of 6: Set Your Preferences'. The main content area includes a 'Go Paperless!' section with a sub-section for 'Retirement & Investing' which has an 'Edit' button. Below this is an 'Electronic Document Delivery Agreement' section with a link to 'Read the Electronic Document Delivery Agreement'. At the bottom right of the form area is a blue button labeled 'View Your Account'.

15 Click View your account.

Congratulations!

You now have online access.

Now that you have online access to your account, many possibilities are open to you.

You can use this site to:

- Check your balance and personal rate of return
- Reallocate your balance
- Get a summary of your retirement plan account balance

And much more!

Check it out today!

Have problems navigating the site?



Call us at 1-888-867-5175.



Nationwide[®]
is on your side

• Not a deposit • Not FDIC or NCUSIF insured • Not guaranteed by the institution • Not insured by any federal government agency • May lose value

The Nationwide Group Retirement Series includes unregistered group fixed and variable annuities and trust programs. The unregistered group fixed and variable annuities are issued by Nationwide Life Insurance Company. Trust programs and trust services are offered by Nationwide Trust Company, FSB. Nationwide Investment Services Corporation, member FINRA, Columbus, Ohio. Nationwide Mutual Insurance Company and affiliated companies, home office: One Nationwide Plaza, Columbus, OH 43215-2220.

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